Software Engineering: Ruby Developer

As the UK's most trusted free complaints website, Resolver works hard to champion better outcomes for everyone with fast, jargon-free issue resolution. We work across the consumer marketplace, providing advice and tooling to businesses, regulators, governments and their customers.

People are at the heart of our business and our employees are no exception. Everyone at Resolver is unique and we foster a collaborative open culture, where you can bring the very best of yourself to work each day.

We're looking for a Ruby Developer to work as part of the Accord Online Dispute Resolution (ODR) team. The team, made up of developers, QA testers and product managers, is responsible for the maintenance and improvement of Resolver's dispute resolution service.

The Role

This role will see you:

- Join a team early on in the development of a green field project.
- Help shape the product feature set and technology decisions.
- Working with various teams and stakeholders across the business.

About You

You should apply if:

- You have an interest and passion in championing consumer rights and effective issue resolution.
- You want to be involved in building a product that has assisted in resolving millions of individual issues for thousands of people.
- You're keen to learn about technologies you may not have used before.
- You're happy to pick up existing apps and code and make them better.
- You're comfortable with a start-up environment and fast-paced change.

You should have:

- Preferably 5+ years software development experience including Ruby.
- Experience of writing apps using Ruby on Rails or a similar framework.
- Experience of database technologies (e.g. MySQL or PostgreSQL).
- Good knowledge of HTML, CSS and JavaScript.

- Experience of using Git for source control.
- Experience of software development best practices such as pairing and peer code review.
- Experience of or an interest in learning about infrastructure and operations, mainly in the context of Amazon Web Services.
- Good interpersonal skills and the ability to work with both technical and non-technical stakeholders.
- Fluency in English and the ability to work in the UK without sponsorship.

Our Offer

We will offer you:

- A competitive salary with an annual bonus
- A matched-contribution pension scheme*
- Private healthcare*
- Office perks such as payday pizza, monthly birthday brunches and fruit boxes
- A creative and relaxed working environment in a beautiful open-plan office
- Smart and collaborative colleagues

* Pension scheme and private healthcare are available after the completion of your probationary period.

The Interview Process

Our interview process consists of:

- A 30 minute informal phone chat with our Head of Engineering to talk about Resolver, your background and experience
- A small coding project of 2-3 hours for you to complete at home in your own time
- An on-site (remote in the current climate) interview of 2-3 hours, consisting of a pair programming exercise (based on your coding task), a technical interview and a non-technical interview

There are no brain teasers, trick questions or whiteboard coding exercises!

Interested in working for Resolver? [Apply now](#). No agencies.